

From: Arena Theatre [<mailto:ticketing@arenahouston.com>]

Sent: Monday, September 08, 2014 8:30 PM

To: Olivas, Michael A

Subject: Announcement about Aretha Franklin



September 8, 2014



For Immediate Release

We regret to inform you that the Aretha Franklin concert scheduled for Tuesday, September 9, 2014 is being rescheduled to April, 2015.

Ticketholders for this concert are asked to hold on to their original tickets, which will be honored on the rescheduled date.

If ticketholders are unable to attend the rescheduled date, we are offering you two (2) options:

1. you may apply the cost of the tickets for another Arena Theatre production; or
2. you may request a full refund for this order.

In either option, please [REPLY](#) to this email no later than November 1, 2014 by 6:00 pm and send the following information:

1. Name on Order with Confirmation Number; and
2. Option 1 with name of Production OR Option 2 with the last 4 digits of your credit card.

Please note that refunds may take 7-10 days to post to your account.

If you have any questions, please feel free to reach us via email at ticketing@arenahouston.com or via telephone at 713-772-5900.

We sincerely apologize for this unexpected inconvenience-
Arena Theatre Management

I need not tell any of you that I love Aretha, and have seen her 8 times over the years, including 2 or 3 of the best shows I have ever heard. And she has done this to me before, canceling a gig in Houston where, as recompense, they offered a refund (minus fees) or Fifth Dimension tickets. (See Dictionary entry, "Gall") And I have a Law of Rock and Roll segment where I sorrowfully lay out her failure to appear, big time, in a Broadway show about her role model Mahalia Jackson. See *Elvin Associates v. Aretha Franklin and Crown Production, Inc.* 735 F. Supp. 1177 (S. D. NY 1990):

http://www.leagle.com/decision/19901912735FSupp1177_11687.xml/ELVIN%20ASSOCIATES%20v.%20FRANKLIN .

But look at the Monday night date and time of this cancellation for her Tuesday concert, to have been at 8:00 pm.

Aretha, I will always love you, but don't do this. I would rather you retire and enjoy a slower life than have you disappoint like this, and at the last minute. Who else other than the Queen of Soul has a Google trail on the entry: "Aretha canceling show"?

Show your loving fans more R-E-S-P-E-C-T.

Michael and Mahalia